

Privacy Policy

Farenexus's Privacy Policy

Farenexus, and its affiliates (collectively, "Farenexus," "Farenexus Solutions" "FG," "we," "us," and "our") respect your privacy.

This Policy describes the ways your personal information and data are collected, used, and shared when you visit farenexus.com ("Website") and while using any of the Farenexus Products or Services, the rights and options available to you concerning your information.

This Privacy Policy describes the types of Personal Information we collect through our main website at farenexus.com, FG products (nexusWind, nexusKite, nexusSand, nexusNDC, nexusGBS, nexusProfiles, nexusCMT, nexusAPI, nexusFare,) This Privacy Policy also explains how we use Personal Information, with whom we share it, your rights and choices, and how you can contact us about our privacy practices.

Farenexus obtains Personal Information about you from various sources to manage our Website and products to provide our Services.

Website Visitors

Our Website at farenexus.com is publicly available and allows visitors to learn more about Farenexus and its product & Services suite, request a demo, and contact us. Personal Information may be collected through webforms where you type in your information or automatically using tracking technologies, like cookies.

Personal Information

“Personal Information” is information that identifies you as an individual or relates to an identifiable individual. For example, Personal Information is your name, email address, telephone number, social media profile links, and other contact details when you submit a form on the website or grant permissions in a third party app, or share your personal details while using any of Farenexus products

How We Collect Personal Information

If you visit or use our Website, you can fill out web forms to ask for a demo. The specific Personal Information requested on these forms will vary based on the purpose of the form.

You may also choose to submit information to us via other methods, including in response to marketing, through social media or online forums, through participation in an offer or promotion, or by giving us your business card, or contact details at trade shows or other events.

You may also share your information while using Farenexus products build for Travel Industry, TMCs, etc. The information shared while performing Travel bookings through are products like personal details, credit cards etc.

Information Automatically Collected

In addition to the information you provide, when you visit our Website, we automatically collect certain information about how you access and interact with our Website.

When you visit the Site, we automatically collect certain information about your device, including information about your web browser, IP address, time zone, and some of the cookies that are installed on your device. Additionally, as you browse the Site, we collect information about the individual web pages or products that you view, what websites or search terms referred you to the Website and information about how you interact with the Website. We refer to this automatically-collected information as “Device Information.”

We collect Device Information using the following technologies:

- “Cookies” are data files that are placed on your device or computer and often include a unique anonymous identifier. For more information about cookies and how to disable cookies, visit <http://www.allaboutcookies.org>.
- “Log files” track actions occurring on the Website, and collect data including your IP address, browser type, Internet service provider, referring/exit pages, and date/time stamps.
- “Web beacons,” “tags,” and “pixels” are electronic files used to record information about how you browse the Site.
- Google Analytics, which uses cookies and similar technologies to collect and analyze information about the use of our Website, and report on activities and trends. This service may also collect information regarding the use of other websites, apps, and online resources. For more information about Google’s practices, visit www.google.com/policies/privacy/partners. To opt-out, download the Google Analytics opt-out browser add-on, available at <https://tools.google.com/dlpage/gaoptout>.
- Facebook Analytics, Advertising, and Social Features. We use Facebook technologies to customize content and advertising, to provide social media features, and to analyze traffic to our website.

How We Use Personal Information

We use the information we collect from you and third parties to operate our Website for purposes disclosed to you at the time you provide Personal Information or with your consent.

Your Data Protection Rights. Under applicable law and depending on where you reside, you may have the right to (i) request confirmation of whether we are processing your Personal Information; (ii) obtain access to or a copy of your Personal Information; (iii) receive an electronic copy of Personal Information that you have provided to us, or ask us to send that information to another company (the “right of data portability”); (iv) object to or restrict our uses of your Personal Information; (v) seek correction or amendment of inaccurate, untrue, incomplete, or improperly processed Personal Information; (vi) withdraw your consent and (vii) request erasure of Personal Information held about you by us, subject to certain exceptions prescribed by law.

If you would like to exercise any of these rights, please email us at contact@farenxus.com or contact us as specified in the Contact Us section below. We will respond to your request consistent with applicable law and as soon as reasonably practicable.

Canada Privacy Rights - Personal Information Protection and Electronic Documents Act (PIPEDA).

Personal Information Protection and Electronic Documents Act (PIPEDA).affords Canadian residents certain rights regarding categories of personal information that we collect, use, and disclose acting in our capacity as a “business.”

Subject to certain limitations, PIPEDA provides Canadian residents the right (i) to request to know more details about the categories or specific pieces of personal information we collected, including how we use the information and the categories of third parties to whom we disclose this information; (ii) to request the categories of sources from which we collect personal information;

(iii) to access or delete their personal information; (iv) to opt-out of any “sales” of personal information that may be occurring; and (v) to not be discriminated against for exercising these rights.

For purposes of the Personal Information Protection and Electronic Documents Act (PIPEDA.), we do not “sell” (as such term is defined in the CPPA) the personal information we collect. Canadian residents may make a request according to their rights under the PIPEDA by contacting us as set forth below. We will verify your request using the information associated with your account, including the email address. Government identification may be required.

Interest-Based Advertising Practices

When you visit our Website, certain third-party advertising companies engaged by us and we collect information about your online activities over time to provide you with advertising about products and services tailored to your interests. You may see Farenexus ads or promotions on other websites or mobile apps based on information related to your visit to our Website, as well as the information received from third parties because we participate in advertising networks. These advertising networks may place or recognize a unique cookie on your browser (including through the use of pixel tags). They also use these technologies, along with information they collect about your online application, to recognize you across the devices you use, such as a mobile phone and a laptop. If you would like more information about this practice and to learn how to opt-out of some personalized advertising in

desktop and mobile browsers on the particular device on which you are accessing this Privacy Policy, please visit <http://optout.aboutads.info/#>, <http://optout.networkadvertising.org/#>, and <http://www.youronlinechoices.eu>

Updates to This Privacy Policy

We reserve the right to change this Privacy Policy at any time to reflect new services, changes in our Personal Information practices or relevant laws. If we make material changes, we will notify you as required by applicable law. The “Last Updated” legend at the top of this Privacy Policy indicates when this Privacy Policy was last revised. Any changes will become effective when we post the revised Privacy Policy.

Contact Us

Farenexus, located at 4625 Boulevard Cote Vertu Ouest Suite 145, Saint-Laurent, Quebec H4S 1C8, Canada, and NAAR TOWER, PLOT NO. D 264-65 (E), 5th Floor PHASE 8-B, Sahibzada Ajit Singh Nagar, Punjab 160055 is the company responsible for the collection, use, and disclosure of your Personal Information under this Privacy Policy.

If you have any questions about this Privacy Policy, please contact us at contact@farenexus.com, or by mail to Farenexus using the details provided below: 4625 Boulevard Cote Vertu Ouest Suite 145, Saint-Laurent, Quebec H4S 1C8, Canada

Because email communications are not always secure, please do not include credit card or other sensitive information in your emails to us.